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COVID-19 Update from Palatine Vision Center

March 23, 2020

To Our Valued Patients:

We are continuing to monitor the state and CDC guidelines. We have made the decision to continue to postpone all routine eyecare through April 7, 2020 at which time we will reevaluate. Our team will be available for ocular emergencies only from 9 am-1pm M-F.

Although the physical office will be closed, our team will be available to answer questions, place contact lens orders, and schedule ocular emergencies.

We are offering to extend contact lens prescriptions for up to three months for current patients whose prescriptions expire in March or April of 2020. We will be waving all shipping fees and offering curbside pick-up by appointment only.

When your glasses are ready for pick up we will be offering free shipping or curbside pick-up by appointment only. If there is an urgent need to have your glasses repaired or replaced please call our office.

Our doctors will be available for red eyes, sudden vision loss, and other urgent issues for both new and established patients during our reduced hours. Outside those hours call and listen to the voicemail for instructions.

If you have any further questions or concerns please call us at 847-358-4950 or email us at reception@palatinevision.com.

We appreciate your continued trust and loyalty during this challenging time.

In Good Health,

The Doctors and Staff of Palatine Vision Center